

SPEED POST



केन्द्रीय विद्यालय संगठन  
KENDRIYA VIDYALAYA SANGATHAN

18-संस्थागत एरिया, शाहीद जीत सिंह मार्ग

18-INSTITUTIONAL AREA,

SHAHEED JEET SINGH MARG,

नई दिल्ली / NEW DELHI -110016

दूरभाष/TEL-26858570, /फैक्स / FAX-26514179

वेबसाइट/Website: [www.kvsangathan.nic.in](http://www.kvsangathan.nic.in)

F.No.110126125/2012/KVS-NPS/PF

Dated : 07.10.2013

The Deputy Commissioner/Director,  
Kendriya Vidyalaya Sangathan,  
All Regional Offices & ZIETs

**Subject: Withdrawal requests pending due to insufficient documentation - regarding.**

Sir/Madam,

As you are aware the withdrawal requests are being processed at NSDL-CRA once the requests are received from the PAOs. In this regard a copy of letter No . AS/PM/SS/201350529 dated 30.09.2013 received from NSDL e-Governance Infrastructure Limited is forwarded for your information and further necessary action.

Yours faithfully,

(M. Arumugam)  
Joint Commissioner (Fin.)

Enclosure - As above.

Copy to :

1. ✓ The Assistant Commissioner (EDP Cell) KVS (HQ) New Delhi –with the request to display the letter along with its enclosures in the web site of KVS(HQ) please.
2. The Assistant Vice president, NSDL e-Governance Infrastructure Limited, 4<sup>th</sup> Floor, 'A' Wing, Trade World, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel, Mumbai- 400 013

*for useful.*  
*S.O (EDP)*

Ref. AS/PM/SS/201350529

September 30, 2013

Deputy Commissioner  
Pr.AO, Kendriya Vidyalaya Sangathan, New Delhi  
Shahid Jeet Singh Marg  
New Delhi - 110602

PrAO Reg. No: 3001876

Dear Sir/Madam,

**Subject: Withdrawal requests pending due to insufficient documentation**

This has reference to the processing of Withdrawal requests forwarded to CRA by the PAOs underlying your jurisdiction.

As you are aware, PFRDA has issued interim guidelines for Withdrawal processing on June 21, 2012. Accordingly the withdrawal requests are being processed at NSDL-CRA once the requests are received from the PAOs/CDDOs (hereafter referred as PAOs). If the documents provided are not in order, CRA communicates the discrepancies observed to the concerned PAOs for providing the requisite documents for processing of withdrawal requests.

We have received five withdrawal request(s) from the PAOs under your jurisdiction. However, as on date, there is/are three withdrawal request(s) pending for processing due to insufficient details/documents submitted to NSDL-CRA by the PAOs. The PAO (reason-wise) details of the same have been provided as Annexure 1.

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You will appreciate that pending withdrawal requests may result in subscribers' grievances/queries. We are witnessing instances where subscribers are resorting to Right To Information Act or taking legal recourse to resolve such disputes.

You are requested to issue an advisory to these offices for providing the requisite information/documents to CRA at the earliest, so that the pending withdrawal cases can be processed. For further clarifications, if any, you may contact Mr. Sarvdeep Singh (Tel: 022-24994512, Email ID - sarvdeeps@nsdl.co.in) or Mr. Sudhanshu Shekhar (Tel: 022-24994862, Email ID - sudhanshus@nsdl.co.in).

Yours faithfully,



Prasenjit Mukherjee  
Assistant Vice President

Encl: a/a

S.O (PF)

① Pl forward the copy of this letter to all the PAOs.  
② Pl communicate Annexure I to R.O, Mumbai, R.O Silchar and R.O Chandigarh.

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Annexure 1

SR NO	PAO Reg. No.	PAO Office	PRAN No.	SUBSCRIBER NAME	WITHDRAWAL TYPE	STATUS	DISCREPANCIES OBSERVED
1	2027023	PAO, Kendriya Vidyalaya Sangathan Regional Office, Mumbai	110072141435	Sudha Saini	Pre-mature	On Hold	1. Witnesses details are not provided in the nomination form. Kindly resubmit Nomination form with the witnesses details
2	2027351	PAO, Kendriya Vidyalaya Sangathan, Regional Office, Silchar	110011696007	Darmiyan Singh Panwar	Pre-mature	On Hold	1. 20/80 allocation percentage is not provided by the subscriber. Maximum 20 percent will be transferred to the subscriber bank account (provided by you in the withdrawal form) and the balance amount of minimum 80 percent is to be used to purchase Annuity
3	2027690	PAO, Kendriya Vidyalaya Sangathan, Regional Office, Chandigarh	110011403531	Kavita Kumari	Death	On Hold	1. 3rd nominee name mentioned as Ramesh Kumar in our system. However, on the withdrawal form it is mentioned as Ramesh Chand. Even the bank proof provided is in the name of Ramesh Chand. Hence we require a confirmation from mapped Nodal Office stating that 'Ramesh Kumar' and 'Ramesh Chand' are one and the same person. 2. Declaration not signed by the claimants. 3. KYC required for Ramesh Kumar. KYC should be attested by mapped nodal office for all the claimants.

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